

## 19. HOUSING

**Housing Services include help with repairs or adaptations, rehousing, home swaps and information.**

**Rehousing and Homelessness** advice and available options can be obtained from the Housing Department of your local authority. Make an appointment with the Rehousing Team and they can also help with any applications you may wish to make.

Information on property to rent, both in the public and private sector (and Housing Benefits), is available from the Housing Department, otherwise contact Letting Agents or see Averts in the local papers.



### **Sheltered Housing Locally**

Servite Houses Tel: 01903 734339. Website: [www.servitehouses.org.uk](http://www.servitehouses.org.uk)

Hanover Housing Association (South East) Tel: 01784 446000.

Website: [www.hanover.org.uk](http://www.hanover.org.uk)

Housing 21 (Southern Area Office) Tel: 0870 192 4000.

Website: [www.housing21.co.uk](http://www.housing21.co.uk) Email: [enquiries@housing21.co.uk](mailto:enquiries@housing21.co.uk)

Your local District Council also administers the waiting lists on behalf of some sheltered housing schemes.

Chichester District Council Tel: 01243 534734 Website: [www.chichester.gov.uk](http://www.chichester.gov.uk)

Email: [contact@chichester.gov.uk](mailto:contact@chichester.gov.uk)

Arun District Council Tel: 01903 737500 Website: [www.arun.gov.uk](http://www.arun.gov.uk)

Email: [info@arun.gov.uk](mailto:info@arun.gov.uk)

### **Shelterline**

A free 24-hour telephone Helpline for people with any sort of housing related problems. This includes help if you are:

- homeless or threatened with losing your home
- having problems paying your rent or mortgage
- having trouble getting repairs done
- trying to get rehoused
- experiencing harassment or violence in your home
- unhappy about decisions on housing benefit or rehousing
- living in crowded or unsuitable housing

Textphone and translation available. Freephone: 0808 800 4444

### **Social Housing and Sheltered Accommodation**

Local authorities hold a housing register, a list of people who have applied and qualify to be allocated housing in their area.

All allocations by the local authority and nominations to registered Social Landlords (e.g. Housing Allocations) are made from this list. Points are given depending on circumstances, those with most housing need and those with the highest number of points will be considered for accommodation first.



**Sheltered housing** usually means a self-contained flat or bed-sit which shares communal facilities with other flats or bed-sit such as a lounge, laundry, guest room, and may have an assisted bathroom. There is a warden who checks on the welfare of residents and with their consent will call extra help for them if required. When the warden is off duty or on holiday there is cover by a warden from other sheltered housing or a mobile warden.

### **Southdown Housing Association**

A non-profit-making charitable special needs housing association, providing housing and support for adults and older people with learning difficulties, physical difficulties or people who have been or are users of mental health services.

Tel Head Office (Lewes): 01273 405800

Website: [www.southdownhousing.org](http://www.southdownhousing.org) Email: [info@southdownhousing.org](mailto:info@southdownhousing.org)

Local office (Worthing and Chichester): Caravelle House, 17-19 Goring Road, West Worthing, West Sussex BN12 2AP. Tel: 01903 705100

### **Warm Front Scheme**

Provides government grants which help cover the cost of making your home warmer, healthier, more energy efficient and more secure.

You can apply for a grant if:

- you or your partner own or rent your home, **and**
- you receive Income Support, Income-based Jobseekers Allowance, Housing Benefit, Council Tax Benefit, Working Families Tax Credit, Disabled Persons Tax Credit, Attendance Allowance, Disability Living Allowance, War Disablement Pension (including Mobility Supplement or constant Attendance Allowance), Industrial Injuries Disablement Benefit (including constant Attendance Allowance). If you are 60 or over and you do not receive any of these benefits you will qualify for a lower grant.

The grant can be used to pay for loft insulation, draught-proofing, cavity wall insulation or to pay for advice on saving fuel costs. Energy-saving light bulbs and hot water tank jackets are also offered. For more information, tel: 0800 316 6011.

Website: [www.warmfront.co.uk](http://www.warmfront.co.uk)